

## **Artificial Intelligence Management Policy**

In order to provide TCIC's professional services to our clients, we involve artificial intelligence (AI) technology in underpinning systems and we take responsibilities to ensure trustworthiness including the following outlined in ISO 24028 Overview of Trustworthiness in Artificial Intelligence to maintain the Responsible AI.

- $\square$ Transparency
- $\square$ Explainability
- □ Controllability
- Threats and Risks
- □ Availability
- □ Resiliency
- □ Reliability
- □ Accuracy
- □ Safety
- □ Security
- □ Privacy

The AI Management Policy applies to all TCIC offices including the management of TCIC's suppliers (if any). Human-in-the-Loop mechanism is employed within AI related operations. AI Management Objectives are measured periodically to assess the performance.

For more information about TCIC's AI Management, please call us at +1-604-288-5720 or email us at office@mail.tcicgroup.com.

